



BRONTE
GIRLS' ACADEMY

15th January 2021

Dear Parent/Carer

As you will be aware, the Prime Minister announced a national lockdown on the 4th of January to last until at least the middle of February 2021 in order to reduce the spread of Covid-19. As a result, Bronte Girls' Academy will remain closed to all pupils with the exception of children of key workers and vulnerable children until the Government lifts the current restrictions.

A provision for remote learning in line with the normal school timetable is in place for all our pupils on Microsoft Teams. The vast majority of our pupils have adapted quickly to the new way of learning and are engaging well with the on line lessons. Thank you for supporting your child in this transition and contacting the school to resolve any problems. It is essential that your daughter attends all online sessions. If you have any issues with your daughter's learning or wellbeing, please do not hesitate to contact the school. Staff are on hand to offer help and advice. Useful advice and tips are also available on the school website and on Twitter @BronteGirls. Staff will continue to monitor attendance and engagement with remote learning and will be in touch with parents of pupils who are struggling to engage.

I would also like to apologise for the disruption to our parents evening on Thursday, I know staff and parents were looking forward to the discussions. Please see below statement from SchoolCloud explaining the problem. Mrs Robertshaw will be in touch soon to reschedule the meetings wherever possible.

"SchoolCloud provides parents' evening software to over 5,000 schools, and experienced an outage on 14th January affecting the parents & teachers accessing video calls at that time. An update to the system in December caused a web page to perform slowly and this ultimately took the system offline. This wasn't up to the high standard of service that schools expect of us, nor that we expect of ourselves. We have already made changes, and continue to take further steps to ensure that you can continue to enjoy this new format of parents' evenings."

Yours Sincerely

Mrs R Shafquat
Principal

BRONTE GIRLS' ACADEMY

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